



Leading Healthcare Enterprise – Dev Factory

ABOUT CLIENT

A leading Healthcare enterprise, founded in 1886 and headquartered in New Brunswick, New Jersey, is a leading American multinational focused on innovative medicine and MedTech, developing medical devices, pharmaceuticals, and diagnostics.

The enterprise has launched **Transcend**, a multi-year **S/4HANA transformation program** to modernize and harmonize its transactional processes into a standardized ERP system, aiming to improve efficiency, simplify the IT landscape, and address end-of-life system risks.

COMPETENCIES

Delivering end-to-end **SAP S/4HANA RICEFW development**, leveraging **SAP BTP, RAP, Private Cloud-based APIs, proxies, forms, and application classes**, along with seamless **cross-technology integration and collaboration**.

PARTNERSHIP JOURNEY

- Established a **strategic partnership** with **Techwave** in **2016** under **NMSDC-MBE**
- Strengthened collaboration through the **Transcend program** starting in **2020**
- Expanded engagement with the **cFIN Project** in **2023**
- Continued growth and alignment with the **Epsilon Project** in **2025**

CHALLENGES

- Coordinating **RICEFW development** across **SAP S/4HANA** and **SAP BTP** environments
- Enabling seamless collaboration between **functional and technical teams** across diverse **locations, cultures, and time zones**
- Ensuring alignment with **global standards in healthcare systems**
- Driving quality through **peer reviews** and active participation in **TCRB collaborations**

OUTCOMES

- Designed and delivered **RICEFW solutions** aligned with **enterprise business requirements**, leveraging **SAP S/4HANA** and **SAP BTP application builds**
- Enabled seamless **end-to-end process integration** across **Deliver and Make process areas**, ensuring compliance with established business standards and operational procedures.
- Developed and implemented **scalable SAP solutions** that enhanced **process automation** and strengthened **system integration**
- Supported **digital transformation objectives** using **SAP BTP, RAP, and cloud-ready, upgradeable technologies**

